WALT DISNEY WORLD SWAN
Logo © Disney

WALT DISNEY WORLD DOLPHIN
Logo © Disney

WALT DISNEY WORLD SWAN AND DOLPHIN

As our guest, we hope you enjoy all that our exciting resort has to offer. Please use this as an overview of our services, restaurants, and recreational activities. We are honored to have you staying with us and are committed to exceeding your expectations.

Have a magical stay!
Fred Sawyers | *General Manager*

For even more information, visit our concierge desk, speak with one of our cast members, visit us online at **www.SwanDolphin.com/Welcome** *or scan the QR Code below.*

spg Starwood Preferred Guest

SPG® gives you the best benefits in the industry, including the opportunity to achieve Gold or Platinum status for life. Members can earn, redeem, and enjoy benefits at more than 1,100 hotels and resorts across nine distinctive brands.

Join today! *Speak to a Front Desk Agent for an enrollment kit.*

NON-SMOKING POLICY

We are proud to offer a refreshing smoke-free environment to our guests. Smoking in guest rooms or on balconies is prohibited. A $200 cleaning fee will be added to your account if smoking has occurred in your guest room or on your balcony. Please refer to the map on back page for designated smoking areas.

EARLY DEPARTURE / LATE CHECK OUT

Early departure is available at a charge of one night's room rate plus tax. Please inform the Front Desk of changes to your departure by midnight on day of arrival. Check out time is 11a. We can extend your departure time *(subject to availability)* for an additional fee. Please call the Front Desk on the morning of your departure to check for availability.

DAILY $25 RESORT SERVICE PACKAGE FEE INCLUDES:

- Enhanced in-room high speed wireless Internet
- Two bottles of water refreshed daily
- Unlimited access to our health clubs
- Fitness classes & other complimentary resort activities
- Unlimited domestic long distance and local, toll-free, and credit card calls.

EXPRESS CHECKOUT

When you are ready to depart:

Dial: "*3866" using the in-room phone

Text: "Express", your last name, and room number to 407-545-6865

If you call you will hear a brief clicking sound which will automatically check you out of the system. If you wish to check-out with a Guest Service agent please dial "0". If you are self-parking a vehicle, please be sure to take your key to exit the parking lot.

BE GREEN & SAVE GREEN!

Help us conserve natural resources by declining Housekeeping service daily.

It's very easy to enroll!

Dial: "0" using the in-room phone

Text: "MAGC", your last name, and room number to 407-545-6865

Visit: swandolphin.com/welcome

E-mail: info@swandolphin.com

Tweet: @swandolphinhelp

For each eligible night you decline in-room service you will receive:

(1) $5 Food & Beverage Voucher for use at participating outlets *or* **500 SPG® Starpoints** *awarded to you at check out*

Valid for the duration of your visit when staying 2 or more nights with the exception of each 4th day when your room is automatically serviced.

WALT DISNEY WORLD® BENEFITS

Our guests enjoy these special Disney benefits:

- Extra Magic Hours – Each day one of the four Walt Disney World® Theme Parks opens an hour early or stays open up to two hours later for guests to enjoy select attractions. Valid Theme Park ticket & Resort ID required for each adult.
- Complimentary shuttle bus transportation to Disney Theme Parks and Attractions, including water taxis to Epcot® and Disney's Hollywood Studios™.
- Disney's FastPass+ - gives you the ability to reserve select attractions in advance.
- On-site Walt Disney World® ticketing & information desks.
- Package Delivery – Have your purchases from select shops throughout the Walt Disney World® Resort delivered to the Disney gift shops on property.
- Complimentary parking at Disney Theme Parks with room key.
- On site character dining in Garden Grove *(located in the Swan).*
- Preferred tee times available on Disney's 3 championship golf courses. Please call 407-WDW-GOLF for times and information.

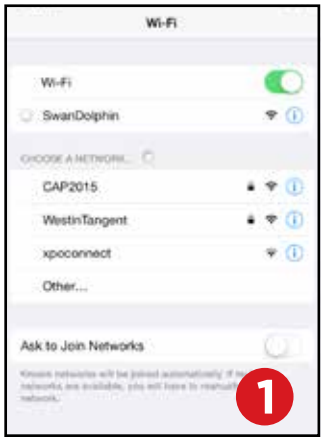
Need help connecting to our Wi-Fi?

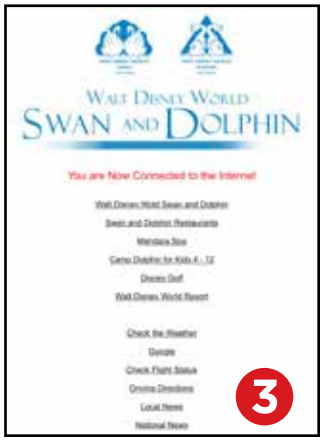
1 Select ***"SwanDolphin"*** from the available Wi-Fi networks on your mobile device.

2 Open your web browser and fill out the form; choose either Swan or Dolphin hotel, enter your last name, room number and then tap the "next" button.

3 You should now be connected to the resort Wi-Fi

For additional support please call **1-888-266-1096**





AWARD-WINNING SIGNATURE DINING

Todd English's bluezoo – Enjoy coastal cuisine from Celebrity Chef Todd English, incorporating an innovative selection of fresh seafood in an energetic and vibrant atmosphere. **Open for Dinner**. *Reservations recommended.*

Shula's Steak House – Shula's serves the best beef money can buy, The *SHULA CUT®*, in addition to the freshest seafood, and 3–5 lb. live Maine lobsters. **Open for Dinner**. *Reservations recommended.*

Il Mulino New York Trattoria – Enjoy a tradition started in New York City over 25 years ago. Savor traditional Italian cuisine from the Abruzzi region of Italy served in a rustic, loft-like setting. **Open for Dinner**. *Reservations recommended.*

Kimonos – Experience the art of sushi, karaoke, and an intimate atmosphere in our authentic Japanese sushi restaurant. **Open for Dinner**.

CASUAL DINING

Fresh Mediterranean Market – Savor fresh, made-to-order menu items from our Mediterranean-style market. Breakfast **Mon – Fri 6:30 - 11a**; **Sat – Sun 6:30 - 11:30a** and lunch **Mon – Fri 11:30a - 2p**; **Sat – Sun 12p - 2p**.

The Fountain – Crisp salads, custom grilled burgers, and a delectable array of sandwiches and desserts. Take-away homemade or soft serve ice cream. Lunch and dinner **11a - 11p**.

Cabana Bar and Beach Club – Sleek and contemporary with a hint of South Beach style, this is the perfect place for lunch or dinner. Then transition into evening with cocktails at the illuminated bar. **Seasonally 11a - 8p**. Bar open **11a - 10p**.

Splash – Lunch, custom made sandwiches, fresh baked pizza, snacks, and ice cream, just steps from the pool and white sand beach. Indoor/outdoor seating with counter service available. **Seasonally 11a - 7p.**

QUICK SERVICE DINING / GRAB AND GO

Picabu – A fun, vibrant restaurant serving America's favorite foods. Self-service dining and sundries. As an added convenience, there are also microwaves available for use free of charge. **OPEN 24 HOURS**.

Splash – Lunch, custom made sandwiches, fresh baked pizza, snacks, and ice cream, just steps from the pool and white sand beach. Indoor/outdoor seating with counter service available. **Seasonally 11a - 7p**.

Java Bar – An inviting and relaxed setting to enjoy espresso, cappuccino, or a variety of coffees, along with a selection of freshly prepared pastries. **Mon - Sat 6:30a - 6p**; **Sunday 6:30a - 11a**

DISNEY CHARACTER DINING

Your favorite Disney® characters join you nightly at dinner and for breakfast on Saturday and Sunday's.

Breakfast 6:30a - 11:30a,
Lunch 11:30a - 2p,
& Dinner 5p - 9:30p.

Characters and times subject to change without notice. Characters not featured during lunch or weekday breakfast.

ONLINE ORDERING

Splash To Go – Order your pizzas, sandwiches, chips, drinks, and more at **splashtogo.com** - *ready in as little as 30 minutes!*

LOUNGES

Todd English's bluezoo Lounge – Open Evenings.
Shula's Lounge – Open Evenings.
Il Mulino Lounge – Open Evenings.
Kimonos Lounge – Open Evenings.
Lobby Lounge – Open Mornings and Evenings.

RESERVATIONS

Press the "*Restaurant Reservations*" button on your guest room phone to make a dining reservation or visit the Concierge.

24-HOUR ROOM SERVICE

Press the "*Room Service*" button on your guest room phone to place an order. Menus are located inside your in-room guide.

Dining options located in the Swan are marked **RED** while dining options located in the Dolphin are marked **BLUE**

Restaurants

1 Shula's Steak House
2 Lobby Lounge
3 Cabana Bar and Beach Club
4 Picabu
5 The Fountain
6 Todd English's bluezoo
7 Fresh Mediterranean Market

Other

8 Lobby/Front Desk
9 Concierge
10 Disney Guest Services
11 Business Center
12 Shipping Desk
13 Shopping
14 Health Club
15 Camp Dolphin
16 Guest Laundry
17 Game Room
18 Mandara Spa

Outdoor

19 Disney Shuttle Bus
WT Disney Water Taxi
20 Grotto Pool and Beach
WP Whirlpools
21 Children's Playground
22 Cabana Beach Hut
23 Pacific Terrace
24 Cabana Deck
25 Lap Pool
26 Spring Pool
27 Kiddie Pool
SA Smoking Area

Restaurants

A Splash
B Splash Terrace
C Garden Grove
D Kimonos
E Java Bar
F IL Mulino New York Trattoria

Other

G Lobby/Front Desk
H Concierge/Disney Guest Services
I Business Center/Shipping Desk
J Convention Registration Desk
K Shopping
L Health Club
M Game Room
N Bakery Display

Outdoor

O Disney Shuttle Bus
WT Disney Water Taxi
P Lake Terrace
Q Swan Terrace
R Lap Pool
WP Whirlpool
S Crescent Terrace
T Osprey Terrace 1
U Osprey Terrace 2
SA Smoking Area

WALT DISNEY WORLD THEME PARK TRANSPORTATION

Complimentary Disney Bus Transportation

Buses depart about every 15 minutes for the following destinations: Magic Kingdom, Animal Kingdom, Typhoon Lagoon, Blizzard Beach and Downtown Disney. Our Bus Stops are marked "19" and "O" on the map above.

Complimentary Disney Water Taxi Transportation

Water Taxis depart about every 15 minutes for the following destinations: Hollywood Studios and Epcot *(with stops at Boardwalk and Yacht and Beach prior to arrival at Epcot)*. The Water Taxi stop is marked "WT" on the map above.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY
CAMP DOLPHIN DAILY THEMES			
Royal Celebrations	**Heroes to the Rescue**	**Animal Madness**	**Disney Classics**
Waterslide Opens *Dolphin - Grotto Pool* **10a - 5p**	**Waterslide Opens** *Dolphin - Grotto Pool* **10a - 5p**	**Waterslide Opens** *Dolphin - Grotto Pool* **10a - 5p**	**Waterslide Opens** *Dolphin - Grotto Pool* **10a - 5p**
Swan Paddleboat Rentals* *Dolphin - Cabana Beach Hut* **11a - 4p**	**Swan Paddleboat Rentals*** *Dolphin - Cabana Beach Hut* **11a - 4p**	**Swan Paddleboat Rentals*** *Dolphin - Cabana Beach Hut* **11a - 4p**	**Hair Braiding Kiosk Opens*** *Dolphin - Pool Deck* **11a - 4p**
Activity Center Opens *Dolphin - Camp Dolphin* **12p - 4p**	**Activity Center Opens** *Dolphin - Camp Dolphin* **12p - 4p**	**Activity Center Opens** *Dolphin - Camp Dolphin* **12p - 4p**	**Swan Paddleboat Rentals*** *Dolphin - Cabana Beach Hut* **11a - 4p**
Movie And A Craft* *Dolphin - Camp Dolphin* **12:30p - 2:30p**	**Movie And A Craft*** *Dolphin - Camp Dolphin* **12:30p - 2:30p**	**Movie And A Craft*** *Dolphin - Camp Dolphin* **12:30p - 2:30p**	**Activity Center Opens** *Dolphin - Camp Dolphin* **12p - 4p**
Cool Candy Happy Hour* *Dolphin - Camp Dolphin* **2:30p - 3:30p**	**Cool Candy Happy Hour*** *Dolphin - Camp Dolphin* **2:30p - 3:30p**	**Cool Candy Happy Hour*** *Dolphin - Camp Dolphin* **2:30p - 3:30p**	**Movie And A Craft*** *Dolphin - Camp Dolphin* **12:30p - 2:30p**
Camp Dolphin Kids Club* *Dolphin - Camp Dolphin* **5p - 12a**	**Camp Dolphin Kids Club*** *Dolphin - Camp Dolphin* **5p - 12a**	**Camp Dolphin Kids Club*** *Dolphin - Camp Dolphin* **5p - 12a**	**Cool Candy Happy Hour*** *Dolphin - Camp Dolphin* **2:30p - 3:30p**
Adult Karaoke *Swan - Kimonos Lounge* **9:30p - Close**	**Adult Karaoke** *Swan - Kimonos Lounge* **9:30p - Close**	**Adult Karaoke** *Swan - Kimonos Lounge* **9:30p - Close**	**Camp Dolphin Kids Club*** *Dolphin - Camp Dolphin* **5p - 12a**
			Adult Karaoke *Swan - Kimonos Lounge* **9:30p - Close**

**Nominal fee charged for this activity. Outdoor activities are weather permitted. Activity schedule subject to change without notice.*

CAMP DOLPHIN KIDS CLUB
Camp Dolphin offers fully supervised programs, including arts, crafts, movies, games, nightly themed activities with cool prizes and souvenirs, and a Disney movie. **Reservations required**.

MERMAID & SHARK ACADEMY
Learn to swim like a mermaid, or a shark! Tails, fins and a costume is provided along with instruction for an hour long adventure as you transform and participate in pool games! Complete costumes are available for sale at the mermaid desk. (Saturday)

PADDLE BOATS
Swan Paddle Boats are available for rent from 11a - 4p. Please visit the Cabana Beach Hut for rates and rentals.

GOLF
Preferred tee times available on Disney's 3 championship golf courses, or our 9-hole family friendly walking course. Please call **407-WDW-GOLF** for times and information.

CAMPFIRE AND S'MORES
Join us on our white sand beach while we sit by the fire and roast some marshmallows or even good ol' fashioned s'mores. Weather permitting.(Saturday & Sunday)

TENNIS, BASKETBALL & JOGGING TRAIL
A basketball court, 4 lighted tennis courts and our 3 mile jogging trail are available for your fitness enjoyment. Equipment is available at either Health Club. Jogging Maps are available at the Dolphin Health Club.

ADULT KARAOKE
Here's some late night fun for the adults! Join us at Kimonos in the Swan and come sing your heart out!

HAIR BRAIDING
We are pleased to offer a variety of hair braiding and hair wrapping options, as well as a large selection of airbrushed and glitter tattoos. (Thursday - Sunday)

CAMP DOLPHIN DAILY THEMES

FRIDAY	SATURDAY	SUNDAY
Frozen Fridays!	**Family & Friends Forever**	**Out of This World!**
Plush Pal Playtime Drop Off *Concierge Desk* **7a - 10a**	**Plush Pal Playtime Drop Off** *Concierge Desk* **7a - 10a**	**Waterslide Opens** *Dolphin - Grotto Pool* **10a - 5p**
Waterslide Opens *Dolphin - Grotto Pool* **10a - 5p**	**Waterslide Opens** *Dolphin - Grotto Pool* **10a - 5p**	**Hair Braiding Kiosk Opens*** *Dolphin - Pool Deck* **11a - 4p**
Hair Braiding Kiosk Opens* *Dolphin - Pool Deck* **11a - 4p**	**Hair Braiding Kiosk Opens*** *Dolphin - Pool Deck* **11a - 4p**	**Swan Paddleboat Rentals*** *Dolphin - Cabana Beach Hut* **11a - 4p**
Swan Paddleboat Rentals* *Dolphin - Cabana Beach Hut* **11a - 4p**	**Swan Paddleboat Rentals*** *Dolphin - Cabana Beach Hut* **11a - 4p**	**Activity Center Opens** *Dolphin - Camp Dolphin* **12p - 4p**
Activity Center Opens *Dolphin - Camp Dolphin* **12p - 4p**	**Mermaid and Shark Academy*** *Dolphin - Spring Pool* **11a - 2p**	**Movie And A Craft*** *Dolphin - Camp Dolphin* **12:30p - 2:30p**
Movie And A Craft* *Dolphin - Camp Dolphin* **12:30p - 2:30p**	**Here's The Beach Sand Art*** *Dolphin - Pool Deck* **12p - 5p**	**Cool Candy Happy Hour*** *Dolphin - Camp Dolphin* **2:30p - 3:30p**
Cool Candy Happy Hour* *Dolphin - Camp Dolphin* **2:30p - 3:30p**	**Activity Center Opens** *Dolphin - Camp Dolphin* **12p - 4p**	**Camp Dolphin Kids Club*** *Dolphin - Camp Dolphin* **5p - 12a**
Camp Dolphin Kids Club* *Dolphin - Camp Dolphin* **5p - 12a**	**Movie And A Craft*** *Dolphin - Camp Dolphin* **12:30p - 2:30p**	**Campfire and S'mores*** *White Sand Beach* **6p - 7p**
Acoustic Campfire* *White Sand Beach* **6p - 8p**	**Cool Candy Happy Hour*** *Dolphin - Camp Dolphin* **2:30p - 3:30p**	**Adult Karaoke** *Swan - Kimonos Lounge* **9:30p - Close**
Plush Pal Playtime Pick Up *Concierge Desk* **6p - 10p**	**Camp Dolphin Kids Club*** *Dolphin - Camp Dolphin* **5p - 12a**	
Adult Karaoke *Swan - Kimonos Lounge* **9:30p - Close**	**Campfire and S'mores*** *White Sand Beach* **6p - 7p**	
	Plush Pal Playtime Pick Up *Concierge Desk* **6p - 10p**	
	Adult Karaoke *Swan - Kimonos Lounge* **9:30p - Close**	

QUESTIONS?
Dial 0, contact guest services *or visit*
SWANDOLPHIN.COM

"**Like**" us on Facebook
SwanandDolphin

Comments? Questions? Request? Tweet us!
@SwanDolphinHelp

DAILY HOURS

Pool Operating Hours	9a - 9p
Cabana Beach Hut *(Raft rentals, sunscreen & other pool supplies)*	10a - 5p
Health Clubs Swan 6a - 9p | Dolphin 24 hours	
Sports Equipment Rentals (Cabana Hut)	10a - 5p
Tennis Courts	24 hours
Game Rooms	6a - 11p
Mandara Spa	8a - 9p

PLUSH PAL PLAYTIME!

While you're at the parks you can rest assured your favorite pal is having a great time! They'll spend the day with our team exploring the resort. Pick them up at the end of the day for a complimentary report card and pictures showcasing their fun adventures.

PARENT'S NIGHT OUT

Enjoy two complimentary hours at Camp Dolphin for kids ages 4–12 while you dine at one of our Signature Restaurants *(excluding Kimonos)*. Space is limited. Open nightly, 5p - 12a. For reservations, dial extension 4241.

REFILLABLE SOFT DRINK MUG

Visit Picabu where you can purchase your very own refillable soft drink mug! One low price gets you complimentary refills of soft drinks, iced tea, coffee and lemonade during your stay. Refill as needed and keep as a souvenir!