

DIVISION OF INFORMATION TECHNOLOGY

Yvette Brown, M.S., Chief Technology Officer

The administrative offices of the Division of Information Technology are housed in the Garner building. The division provides library, distance education and technology services for the University. It is the mission of the division to provide the user community with the highest level of technical service and support; to provide the University with a strong, dynamic, competitive edge through the strategic planning and deployment of new technologies; and to maximize cost-effective use of resources through the use of a centralized model for technology management. The division consists of an administrative layer called IT Administration, and eight support departments addressing the different resource needs of the University. All non-instructional support from the division is coordinated through a centralized helpdesk.

WORKPLACE AND INSTRUCTIONAL TECHNOLOGIES SERVICES (wITs)

Linda Cahill, Ph.D., Assistant Chief Information Officer & Director for Workplace & Instructional Technologies

The Workplace and Instructional Technologies Services (wITs) was originally created to support faculty and staff in the effective use of instructional and workplace technologies. Training for faculty and staff is regularly held for small groups in the wITs training lab, Library 301, and it is also customized according to topic, time, and location of training participants. wITs' three full-time trainers and instructional designers extend support to students via in-class orientations and guest lectures on topics such as the use of Barry's course management platform and basic applications. It also maintains an online orientation for students that addresses student computing in general, with a special focus on distance learning ([\[barry.edu\]\(http://barry.edu\)->Academic Resources->Distance Learning & Teaching\). The faculty is updated regarding trends in instructional design through the DoIT newsletter published monthly and it collaborates with the Faculty Senate to provide special faculty development events. Call 305-899-4005 for more information.](http://student.</p></div><div data-bbox=)

DESKTOP COMPUTING SERVICES

Wesley Ng-A-Fook, B.S., Director

Desktop Computing Services provides an efficient and cost effective support structure for the University's owned/leased computers and peripheral equipment, both on campus and at the off-sites. DCS advises on technology needs, and is responsible for the configuration, installation, and maintenance of all desktop computing equipment.

IT SUPPORT DESK

Darrell D. Duvall, M.S., Director

The IT Support Desk provides a wide range of services for students on and off campus. They provide support to students connecting to BarryNet, which is the university's wired and wireless network. They also provide support to all students experiencing problems accessing on-line resources such as the library's electronic databases and their Barry email account. In addition to this, they assist students with username and password issues.

The IT Support Desk is located in Garner Hall, room 241, and can be contacted by calling (305) 899-3604, by visiting the support website at <http://help.barry.edu>, or by sending e-mail to helpdesk@mail.barry.edu. The hours of operation are available on the support website and by calling.

Barry University has an arrangement with Dell Computer Corporation where educational pricing is extended to students, faculty, and staff interested in purchasing PC's, peripherals, and software. In addition to this, Microsoft Office Professional is available to students for purchase at a significantly discounted price. Visit <http://help.barry.edu> for further information.

ACADEMIC COMPUTING SERVICES

Hernan Londono, M.S., Associate CIO & Director of Academic Computing Services

Academic Computing Services is responsible for providing academic users with the highest level of service and support in the use of current academic computing services.

Computer Labs

John Beynon, M.S., Manager

The Main Computer Lab, located in Garner-247, is available to all students and faculty and provides access to various application packages, various operating systems, electronic mail, and the Internet. The lab is equipped with over 80 Windows-based computers, scanners, color printers, and networked laser printers.

For teaching, there are nine networked classrooms for hands-on computer usage. Each room is equipped with an average of 25 Windows-based computer workstations, and a multimedia projection system. Faculty wishing to reserve a room can do so at <http://bucwis.barry.edu/ics/classLabs/classroomRequest.htm> or by calling extension 4043.

Lab Hours (During Fall and Spring Semesters)

During the Fall and Spring semesters, the main computer lab maintains the following hours:

Sunday	10:00 AM – 10:00 PM
Monday – Thursday	7:30 AM – 12:00 AM
Friday	7:30 AM – 10:00 PM
Saturday	8:00 AM – 10:00 PM

Special hours are kept over holiday periods, end-of-semester periods, and summer sessions. Current computer lab hours can be obtained at (305) 899-3893 or at Barry University Web site.

Printing Services

Laser printing is available in the main lab for a fee of \$0.05 per page. Color printing costs \$1.00 per page for plain paper printouts and \$1.50 for color overhead transparencies. The cost of making thermal black transparencies is \$0.50 each.

Audiovisual Department

Lynch Hymn, B.L.S., Manager

The Audiovisual Department provides, maintains, and supports audiovisual equipment throughout the main campus. Mobile computers and projection systems are only a few of the equipment that faculty and staff can check out. Students need to coordinate with their professors if they need equipment for presentations. Faculty and staff can reserve equipment online at <http://bucwis.barry.edu/doi2/instructional/audiovisual/default.htm>. Twenty-four hour advance notice is required to reserve equipment. For additional information, please call (305) 899-3764.

DAVID BRINKLEY STUDIO

Mary Rode Worley, B.A., Production Coordinator & Studio Manager

The David Brinkley Studio provides resources for Communication students to work and learn on state of the art equipment, and facilitates faculty involvement in distance education by producing courses for video broadcast. Students work on many projects, including the filming of professional commercials, the video-taping of community and campus events, and the broadcasting of television courses. The studio is also available for commercial productions when not engaged in educational endeavors. For additional information, contact the studio manager at (305) 899-3462.

LIBRARY SERVICES

Kenneth S. Venet, M.L.S., Interim Director

The Monsignor William Barry Memorial Library provides material and services in support of the educational objectives of the University. Students have access to a collection of 910,528 items; over 250 electronic databases many with full text availability; and over 2,000 journal titles.

Public Services

Beverly Brown, Head

Public Services are responsible for circulation, reserves, periodicals, interlibrary loan and study room usage.

Library hours (during fall and spring semesters)

Sunday	10:00 a.m. – 10:00 p.m.
Monday – Thursday	7:30 a.m. – 12:00 a.m.
Friday	7:30 a.m. – 10:00 p.m.
Saturday	8:00 a.m. – 10:00 p.m.

Special hours are kept over holidays, end of semesters, and summer sessions. Hours are posted at the Library, library Web page or for more information call (305) 899-3760.

Valid library card (University photo ID) must be used to borrow materials.

Undergraduate students may check out materials for 3 weeks. Two renewals are allowed as long as there is not a hold request for an item. Interlibrary policy and reserves policies may be found at the circulation desk and on the library Web page.

Reference Services

Kenneth Venet, M.L.S., Interim Director

The Library provides reference services to support education, research and general information. Reference service is offered on using print and electronic resources in several ways:

- in the reference area
- via telephone
- via electronic mail
- by appointment
- through bibliographic instruction scheduled by the faculty

Reference collection is developed to provide print and non-print resources that will support the education, research and general information needs of the students, faculty and staff.

Reference services are provided during the library's hours of operation.

Technical Services

Marietta DeWinter, M.L.S., Head of Technical Services/
Librarian

Technical Services is responsible for acquiring and processing material selected for the library by librarians, faculty, and input from students. The material selected follows the collection development policy, to support the quality education of the University.

Enterprise Computing Services

Justin Moses, B.S., Director, Server & Messaging Systems

Kerri-Quaan Stewart, B.S., Director, Applications Development & Database Administration

Network and Information Systems is responsible for the administration of a number of computer servers running on Microsoft Windows platform. These computers are the primary servers for "BARRYPNET," the campus-wide Ethernet network. They collectively provide network file and print services, electronic mail services, online library applications, special applications for instructional purposes, and the hosting of Barry's Internet, Intranet, and instructional web servers. The Internet domain for the University is "barry.edu." World wide access via the Internet is available at <http://www.barry.edu>.

BarryNet Accounts

All registered students are provided with a BarryNet account. The account provides access to all university computing resources, which include e-mail services, web resources, and network applications.

Email System

E-mail is an official method for communication at Barry University. The University may send communications to students via e-mail. Students are responsible for the consequences of not reading, in a timely fashion, University-related communications sent to their official Barry University student e-mail account. Students are expected to check their Barry University official e-mail on a frequent and consistent basis in order to remain informed of University-related communications. E-mail can be accessed by visiting <http://webmail.barry.edu>.

Remote Access Services

Intranet sites, such as the Library and student web, can be accessed off-campus by visiting <http://access.barry.edu>